



Head of Partner & Customer Service - European Market (m/f/d)

Customer Service

Full-time employee / Vienna & St. Johann i. d. Haide /
immediately

Apply Now

2.7 MIO.

Satisfied customers

800+

Employees
from 37 countries

€ 283 MIO.

Turnover 2025

70+

Products

120.000

RINGANA partners

From a modest laboratory in Styria, Austria to the global stage – RINGANA continues to grow and thrive. Today, we are a team of over 800 strong individuals across 10 locations.

Your responsibilities

Your qualifications

- Ensure FEFO-based product prep (BBD availability)
- Plan staff schedules (daily, weekly, monthly, shifts)
- Document and report shifts accurately
- Oversee proper shift handovers
- Participate in projects
- Ensure smooth multi-shift shipping operations
- Supervise and manage company facilities
- Conduct briefings and meetings
- Control and ensure timely shipments, transports, and pickups
- Prepare and follow up on shift work
- Manage time, reporting, and compliance with goals/standards
- Oversee quality and risk management
- Assist and act as deputy to the Site Manager
- Completed vocational training or degree in a commercial or technical field
- Proven leadership and professional experience in a related industry (e.g. trade, manufacturing, services, or craftsmanship)
- Solid MS Office skills & basic understanding of ERP systems
- Strong interpersonal and leadership skills, both disciplinary and professional
- Entrepreneurial mindset combined with a hands-on, independent working style
- Open to working in rotating shifts
- Excellent Spanish (C2) and very good English (C1) or German skills, both written and spoken

Our Benefits



This position is subject to the Collective Agreement for Employees in Trades and Crafts, and in Service Industries.

What really counts? Your personality, your expertise, and your commitment — and that's what we reward individually.

How to Apply

We're excited to hear your personal story and to learn more about you. Apply directly through our career portal or via WhatsApp. We look forward to receiving your application!

Apply Now

 Apply via WhatsApp

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